


How Do I Check My Roku Connection?

1. Press the **Home** button  on your Roku remote.
2. Scroll up or down and select **Settings**.
3. Select **Network**.
4. Select **Check Connection**.

What does the connection check do?

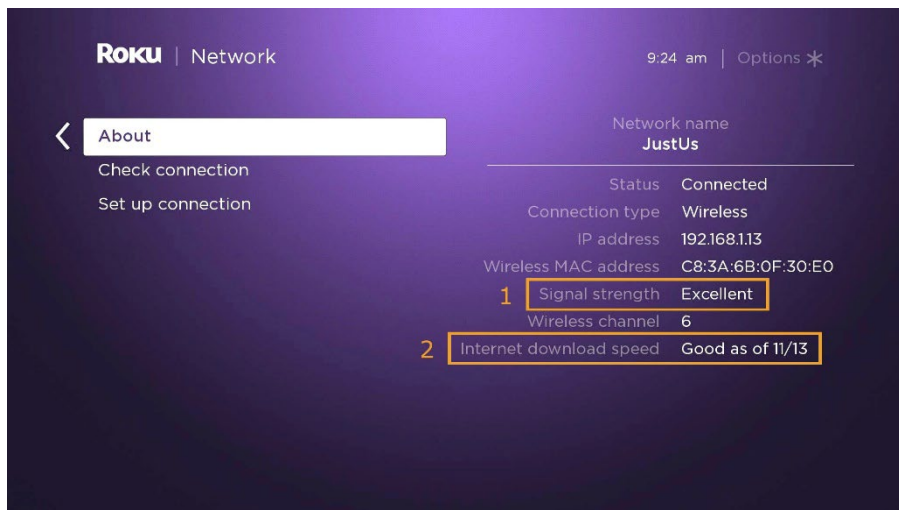
When the connection check begins, your Roku device tries to connect to your home's wireless or wired network. If successful, your Roku device then attempts to connect to the internet. A green check appears for each successful connection, while a red 'x' appears if a connection cannot be established.

When a green check appears for both connections, your Roku device has successfully connected to your network and the internet. In these cases, your Roku device will also test the strength of each connection and present the results. If the signal for both connections tests well, the connection check ends presenting the message, Connection check was successful.

If either connection tests poorly, an on-screen message presents an error code and a brief list of suggestions to help improve the connection.

Can I review the connection check results later?

You can access and review the results of the most recent connection check by visiting Settings > Network > About.



If your Roku device is connected via a wireless network, there are two items to check:

- Signal strength: A measure of the strength of the wireless signal from your router.
- Internet download speed: A measure of the speed of your internet connection. The date of the connection check is also reported.

If your Roku device has an Ethernet port and you are using a wired connection, Signal strength will not appear. You will only see results for Internet download speed.

What do the results mean?

If a connection check was performed recently, the signal strength and internet download speed will each list one of the following values: Excellent, Good, or Poor. An excellent or good result likely means the connection is functioning without issue. However, a poor connection can lead to playback issues or other unpredictable behavior and should be addressed.